#### Answer to Question 639

# GHA Staff Survey 2025 %

Please answer truthfully. Your responses will remain anonymous

\* Required

### GHA Staff Survey 2025

#### What is this survey and why are we asking you to complete it?

This is a survey of your experience of working in the Gibraltar Health Authority. The overall aim is to gather information that will help to improve the working lives of staff in the GHA and so help to provide better care for patients.

We aim to use the results of the survey to improve local working conditions and practices and to increase involvement and engagement with staff.

Please complete the survey for your current job, or the job you do most of the time. Please read each question carefully, but give your immediate response by ticking the box which best matches your personal view.

#### Who will see my answers?

**NO ONE IN THE GHA WILL BE ABLE TO IDENTIFY INDIVIDUAL RESPONSES.** Your answers will be treated in the strictest confidence.

Your.	Job
-------	-----

. Please select from one of the below *							
O I am e	I am employed as a Bank employee						
O I am e	I am employed as Permanent (Full Time / Part Time)						
2. Do you ha your job?	ave face-to-face, vide *	o or telephone c	contact with patien	ts / service user	s as part of		
Yes, fr	equently						
Yes, o	ccasionally						
O No							
3. For each	of the statements belo	ow, how often de	o you feel this way	about your job	? *		
	Never	Rarely	Sometimes	Often	Always		
I look for to going t work.		$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$		
I am enthusias about my		$\bigcirc$	$\circ$	$\bigcirc$	$\circ$		
Time pass quickly wl am worki	nen I	$\circ$	$\circ$	$\circ$	$\bigcirc$		

1: Strongly disagree 2: Disagree 3: Neither agree nor disagree 4: Agree 5: Strongly Agree						
	1	2	3	4	5	
l always know what my work responsibilities are.	$\bigcirc$	0	$\circ$	$\circ$	$\circ$	
I am trusted to do my job.	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	
There are frequent opportunities for me to show initiative in my role.	$\bigcirc$	0	0	0	$\circ$	
I am able to make suggestions to improve the work of my team / department.	0	$\circ$	0	0	0	
I am involved in deciding on changes introduced that affect my work area / team / department.	0	0	0	0	$\circ$	
I am able to make improvements happen in my area of work.	$\bigcirc$	0	0	0	$\circ$	
I am able to meet all the conflicting demands on my time at work.	0	$\circ$	$\bigcirc$	$\circ$	$\circ$	
I have adequate materials, supplies and equipment to do my work.	0	$\circ$	$\bigcirc$	$\circ$	$\circ$	
There are enough staff at this organisation for me to do my job properly.	0	0	0	0	$\circ$	
I have an adequate working environment / space	$\circ$	$\circ$	$\bigcirc$	$\bigcirc$	$\circ$	

5. How satisfied are  1: Very dissatisfied 2: Dissatisfied 3: Neither satisfied no 4: Satisfied 5: Very satisfied		of the following	g aspects of your j	ob? *	
	1	2	3	4	5
The recognition I get for good work.	$\circ$	$\bigcirc$	$\circ$	$\circ$	$\bigcirc$
The extent to which my organisation values my work.	$\circ$	$\bigcirc$	$\circ$	$\circ$	$\bigcirc$
My level of pay.	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
The opportunities for flexible working patterns.	0	$\bigcirc$	0	$\circ$	$\circ$
6. For each of the st	atements belc	ow, how often, if Rarely	at all, do these sta	etements apply	to you? * Always
I have unrealistic time pressures.	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
I have a choice in deciding how to do my work.	$\bigcirc$	$\bigcirc$	$\circ$	$\bigcirc$	$\circ$
Relationships at work are strained.	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$

1: Strongly disagree 2: Disagree 3: Neither agree nor 4: Agree 5: Strongly Agree	disagree					
	NA	1	2	3	4	5
I feel that my role makes a difference to patients / service users.	$\circ$	0	0	0	0	$\circ$
My organisation is committed to helping me balance my work and home life.	0	0	0	0	0	$\bigcirc$
I achieve a good balance between my work life and my home life.	$\bigcirc$	0	0	0	0	$\bigcirc$
I can approach my immediate manager to talk openly about flexible working.	$\circ$	0	0	0	0	$\bigcirc$

#### Your Team

Do the following  1: Strongly disagree  2: Disagree  3: Neither agree nor  4: Agree  5: Strongly Agree		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	<b>y</b>		
	1	2	3	4	5
The team I work in has a set of shared objectives.	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
The team I work in often meets to discuss the team's effectiveness.	$\bigcirc$	$\circ$	$\circ$	$\circ$	$\bigcirc$
I receive the respect I deserve from my colleagues at work.	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\circ$
Team members understand each other's roles.	$\circ$	$\circ$	$\circ$	$\circ$	$\circ$
I enjoy working with the colleagues in my team.	$\circ$	0	$\circ$	$\circ$	$\circ$
My team has enough freedom in how to do its work.	$\circ$	0	$\circ$	$\circ$	$\circ$
In my team disagreements are dealt with constructively.	$\circ$	$\circ$	$\circ$	$\circ$	$\circ$
I feel valued by my team.	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\circ$
I feel a strong personal attachment to my team.	$\circ$	0	$\circ$	$\bigcirc$	$\bigcirc$

# People In Your Organisation

1: Strongly disagree 2: Disagree 3: Neither agree nor 4: Agree 5: Strongly Agree			·		
	1	2	3	4	5
Teams within this organisation work well together to achieve their objectives.	$\circ$	0	0	0	0
The people I work with are understanding and kind to one another.	0	$\circ$	$\circ$	$\circ$	$\circ$
The people I work with are polite and treat each other with respect.	0	0	$\circ$	$\circ$	$\circ$
The people I work with show appreciation to one another.	$\bigcirc$	$\circ$	$\circ$	$\bigcirc$	$\bigcirc$

# Your Managers

immediate manager? My immediate manager (who may be referred to as your 'line manager') *						
1: Strongly disagree 2: Disagree 3: Neither agree nor 4: Agree 5: Strongly Agree	disagree					
	1	2	3	4	5	
Encourages me at work.	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	
Gives me clear feedback on my work.	$\bigcirc$	$\circ$	$\bigcirc$	$\bigcirc$	$\bigcirc$	
Asks for my opinion before making decisions that affect my work.	$\bigcirc$	0	$\bigcirc$	0	$\bigcirc$	
Takes a positive interest in my health and wellbeing.	$\bigcirc$	$\circ$	$\circ$	$\circ$	$\circ$	
Values my work.	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	
Works together with me to come to an understanding of problems.	$\bigcirc$	$\circ$	$\circ$	$\circ$	$\bigcirc$	
Is interested in listening to me when I describe challenges I face.	$\bigcirc$	$\bigcirc$	$\circ$	$\bigcirc$	$\bigcirc$	
Cares about my concerns.	$\bigcirc$	$\bigcirc$	$\circ$	$\circ$	$\bigcirc$	
Takes effective action to help me with any problems I face.	$\bigcirc$	$\circ$	$\circ$	$\circ$	$\circ$	

10. To what extent do you agree or disagree with the following statements about your

# Your Health, Well-Being and Safety At Work

11.	How	many hours a week are you contracted to work? *
	$\bigcirc$	Up to 20 hours
	$\bigcirc$	20 - 40 hours
	$\bigcirc$	40+ or more hours
12.	over	average, how many additional PAID hours do you work per week for this organisation, r and above your contracted hours? Please include paid overtime, bank shifts, and itional paid hours on-call. *
	$\bigcirc$	0 hours
	$\bigcirc$	Up to 5 hours
	$\bigcirc$	6 - 10 hours
	$\bigcirc$	11 or more hours
13.	over	average, how many additional UNPAID hours do you work per week for this organisation, rand above your contracted hours? Please include TOIL, unpaid overtime and additional aid hours on-call. *
	$\bigcirc$	0 hours
	$\bigcirc$	Up to 5 hours
	$\bigcirc$	6 - 10 hours
	$\bigcirc$	11 or more hours
14.	Му	organisation takes positive action on health and well-being. *
	$\bigcirc$	Strongly disagree
	$\bigcirc$	Disagree
	$\bigcirc$	Neither agree nor disagree
	$\bigcirc$	Agree
	$\bigcirc$	Strongly agree

15.		ne last 12 months have you experienced musculoskeletal problems (MSK) as a result of k activities? $^{\star}$
	$\bigcirc$	Yes
	$\bigcirc$	No
16.	Duri	ing the last 12 months have you felt unwell as a result of work related stress? *
	$\bigcirc$	Yes
	$\bigcirc$	No
17.		ne last three months have you ever come to work despite not feeling well enough to form your duties? *
	$\bigcirc$	Yes
	$\bigcirc$	No
18.	Hav	e you felt pressure from your manager to come to work? *
	$\bigcirc$	Yes
	$\bigcirc$	No

#### 19. Health & well-being \*

Managers

Other colleagues

 $\bigcirc$ 

	Never	Rarely	Sometimes	Often	Always		
How often, if at all, do you find your work emotionally exhausting?	$\bigcirc$	$\circ$	0	0	$\circ$		
How often, if at all, do you feel burnt out because of your work?	0	$\circ$	0	$\circ$	$\circ$		
How often, if at all, does your work frustrate you?	$\bigcirc$	0	0	$\circ$	0		
How often, if at all, are you exhausted at the thought of another day/shift at work?	$\bigcirc$	0	0	0	0		
How often, if at all, do you feel worn out at the end of your working day/shift?	$\bigcirc$	0	0	0	0		
How often, if at all, do you feel that every working hour is tiring for you?	$\bigcirc$	$\circ$	0	$\circ$	$\circ$		
How often, if at all, do you not have enough energy for family and friends during leisure time?	$\circ$	0	0	0	0		
20. In the last 12 months how many times have you personally experienced physical violence at work from? *							
	Never	1 - 2	3 - 5	6 - 10	Over 10		
Patients / service users, their relatives or other members of the public	$\circ$	$\circ$	$\circ$	$\circ$	$\circ$		

21. The last time you experienced physical violence at work, did you or a colleague report it? ^									
	Yes, I reported it	:							
	Yes, a colleague reported it								
	O No								
	On't know								
	O Not applicable								
22.	In the last 12 mon or abuse at work f		y times have you	personally expe	ienced harassme	ent, bullying			
		Never	1 - 2	3 - 5	6 - 10	Over 10			
	Patients / service users, their relatives or other members of the public	0	0	$\circ$	$\bigcirc$	$\circ$			
	Managers	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$			
	Other colleagues	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$			
23.	The last time you report it? *  Yes, I reported it		narassment, bullyi	ing or abuse at v	vork, did you or a	a colleague			
	Yes, a colleague	reported it							
	O No								
	Oon't know								
	Not applicable								
24.	Does your organis of ethnic backgrou					egardless			
	O No								
	On't know								

25.		ne last 12 months have you personally experienced discrimination at work from Patients / ice users, their relatives or other members of the public *
	$\bigcirc$	Yes
	$\bigcirc$	No
26.		what grounds have you experienced discrimination from Patients / service users, their tives or other members of the public? *
		Ethnic background
		Gender
		Religion
		Sexual Orientation
		Disability
		Age
		Other
27.		ne last 12 months have you personally experienced discrimination at work from Manager am leader or other colleagues *  Yes
	$\bigcirc$	No
28.		what grounds have you experienced discrimination from Manager / team leader or other eagues? *
		Ethnic background
		Gender
		Religion
		Sexual Orientation
		Disability
		Age
		Other

29. In the last month staff and/or patie			s, near misses,	or incidents t	hat could have	e hurt
Yes						
○ No						
30. To what extent do	o you agree	or disagree w	ith the follow	ing? *		
1: Strongly disagree 2: Disagree 3: Neither agree nor 4: Agree 5: Strongly Agree	disagree					
	NA	1	2	3	4	5
My organisation treats staff who are involved in an error, near miss or incident fairly.	0	0	0	0	$\circ$	$\circ$
My organisation encourages us to report errors, near misses or incidents.	0	0	$\circ$	$\circ$	$\circ$	$\circ$
When errors, near misses or incidents are reported, my organisation takes action to ensure that they do not happen again.	0	0	0	0	0	0
We are given feedback about changes made in response to reported errors, near misses and	$\bigcirc$	$\circ$	0	$\circ$	0	$\circ$

31. To what extent do	o you agree w	ith the following s	statements abou	t unsafe clinical <sub>l</sub>	oractice? *
1: Strongly disagree 2: Disagree 3: Neither agree nor 4: Agree 5: Strongly Agree	disagree				
	1	2	3	4	5
I would feel secure raising concerns about unsafe clinical practice.	0	$\circ$	$\circ$	$\circ$	0
I am confident that my organisation would address my concern.	$\bigcirc$	0	0	0	$\circ$
32. To what extent do 1: Strongly disagree 2: Disagree 3: Neither agree nor 4: Agree 5: Strongly Agree		nent reflect your v	iew of your orga	nisation as a wh	ole? *
	1	2	3	4	5
I think that my organisation respects individual differences (e.g. cultures, working styles, backgrounds, ideas, etc).	$\bigcirc$	$\circ$	0	0	0

# Your Personal Development

33.		ne last 12 months, have you had an appraisal, annual review, development review, or wledge and Skills Framework (KSF) development review? *
	$\bigcirc$	Yes
	$\bigcirc$	No
	$\bigcirc$	Can't Remember
34.	It he	elped me to improve how I do my job. *
	$\bigcirc$	Yes, definitely
	$\bigcirc$	Yes, to some extent
	$\bigcirc$	No
35.	It he	elped me agree clear objectives for my work. *
	$\bigcirc$	Yes, definitely
	$\bigcirc$	Yes, to some extent
	$\bigcirc$	No
36.	It le	ft me feeling that my work is valued by my organisation. *
	$\bigcirc$	Yes, definitely
	$\bigcirc$	Yes, to some extent
	$\bigcirc$	No

. To what extent do	tnese statem	ients reflect your	view of your org	anisation as a wi	noie? *
1: Strongly disagree 2: Disagree 3: Neither agree nor o 4: Agree 5: Strongly Agree	disagree				
	1	2	3	4	5
This organisation offers me challenging work.	$\circ$	$\bigcirc$	$\circ$	$\bigcirc$	$\bigcirc$
There are opportunities for me to develop my career in this organisation.	0	0	0	0	0
I have opportunities to improve my knowledge and skills.	$\circ$	0	0	$\circ$	$\bigcirc$
I feel supported to develop my potential.	$\bigcirc$	$\circ$	$\circ$	$\bigcirc$	$\circ$
I am able to access the right learning and development opportunities when I need to	$\circ$	$\circ$	$\circ$	$\circ$	$\circ$

# Your Organisation

1: Strongly disagree 2: Disagree 3: Neither agree nor d 4: Agree 5: Strongly Agree		ients reneet your	view of your org	umsulon us u wi	iole: "
	1	2	3	4	5
Care of patients / service users is my organisation's top priority.	0	$\bigcirc$	$\circ$	$\circ$	$\circ$
My organisation acts on concerns raised by patients / service users.	0	$\bigcirc$	0	0	0
I would recommend my organisation as a place to work.	$\circ$	0	0	0	$\bigcirc$
If a friend or relative needed treatment I would be happy with the standard of care provided by this organisation.	0	0	0	0	$\circ$
I feel safe to speak up about anything that concerns me in this organisation.	0	0	0	0	0
If I spoke up about something that concerned me I am confident my organisation would address my concern.	0	0	0	0	$\circ$

39.	To what extent do	you agree o	disagree with the	ese statements?	*	
	1: Strongly disagree 2: Disagree 3: Neither agree nor of 4: Agree 5: Strongly Agree	disagree				
		1	2	3	4	5
	I often think about leaving this organisation.	$\bigcirc$	$\circ$	$\bigcirc$	$\bigcirc$	$\bigcirc$
	I will probably look for a job at a new organisation in the next 12 months.	$\bigcirc$	$\circ$	0	$\circ$	$\circ$
	As soon as I can find another job, I will leave this organisation.	$\bigcirc$	$\circ$	0	$\circ$	0
40.	If you are conside (Please only select			vhat would be yo	our most likely de	estination?
	O I am not conside	ering leaving my	current job.			
	O I would want to	move to anothe	er job within this orga	nisation.		
	I would want to	move to a job in	n healthcare, but outs	ide the GHA.		
	I would want to	move to a job o	outside healthcare.			
	I would retire or	r take a career b	reak.			

### **Background Information**

We would like to know a bit more about you so that we can compare the experiences of different types of staff.

41.	Wha	at of the following best describes you? *
	$\bigcirc$	Female
	$\bigcirc$	Male
	$\bigcirc$	Non-binary
	$\bigcirc$	Prefer not to say
	$\bigcirc$	Other
42.	ls yo	our gender identity the same as the sex you were registered at birth? *
	$\bigcirc$	Yes
	$\bigcirc$	No
	$\bigcirc$	Prefer not to say
43.	Age	*
	$\bigcirc$	16 - 20
	$\bigcirc$	21 - 30
	$\bigcirc$	31 - 40
	$\bigcirc$	41 - 50
	$\bigcirc$	51 - 65
	$\bigcirc$	66+
44.	Wha bacl	at is your ethnic group? (Choose one option that best describes your ethnic group or $k$ ground) $\star$
	$\bigcirc$	Gibraltarian
	$\bigcirc$	Other British
	$\bigcirc$	Spanish
	$\bigcirc$	Moroccan
	$\bigcirc$	Other E.U.
	$\bigcirc$	Other

45.	Whi	ch of the following best describes how you think of yourself? *
	$\bigcirc$	Heterosexual or Straight
	$\bigcirc$	Gay or Lesbian
	$\bigcirc$	Bisexual
	$\bigcirc$	I would prefer not to say
	$\bigcirc$	Other
46.	Wha	at is your religion? Are you *
	$\bigcirc$	No religion
	$\bigcirc$	Christian
	$\bigcirc$	Buddhist
	$\bigcirc$	Hindu
	$\bigcirc$	Jewish
	$\bigcirc$	Muslim
	$\bigcirc$	Sikh
	$\bigcirc$	I would prefer not to say
	$\bigcirc$	Other
47.		you have any physical or mental health conditions or illnesses lasting or expected to last 12 months or more? *
	$\bigcirc$	Yes
	$\bigcirc$	No
48.	Has	your employer made reasonable adjustment(s) to enable you to carry out your work? *
	$\bigcirc$	Yes
	$\bigcirc$	No
	$\bigcirc$	No adjustment required

49. Parental / caring responsibilities \*

		Yes	No
an ag 17 hc or ha ca	o you have ny children ged from 0 to ' living at ome with you, who you nve regular ring sponsibility r?		0
aff an su fai m fri- ne ot of tei m- / c pr rel	b you look tter, or give hy help or help or help or hers because either: long rm physical or hers betal ill health disability, or oblems lated to old help or help or hers because hers bec		
with		d for this organisation? (If your organisation), please include in your answer all the timed its predecessors) *	
$\bigcirc$	Less than 1 year		
$\bigcirc$	1 - 2 years		
$\bigcirc$	3 - 5 years		
$\bigcirc$	6 - 10 years		
$\bigcirc$	11 - 15 years		
$\bigcirc$	More than 15 years		
51. Wh	en you joined this organisatio	n, were you recruited from outside of the	Gibraltar? *
$\bigcirc$	Yes		
$\bigcirc$	No		
$\bigcirc$	Prefer not to say		

52. Wha	52. What is your occupational group? *			
$\bigcirc$	Allied Health Professionals / Healthcare Scientists / Scientific and Technical			
$\bigcirc$	Medical and Dental			
$\bigcirc$	Ambulance (operational)			
$\bigcirc$	Public Health			
$\bigcirc$	Commissioning			
$\bigcirc$	Registered Nurses and Midwives			
$\bigcirc$	Nursing or Healthcare Assistants			
$\bigcirc$	Social Care			
$\bigcirc$	Admin & Wider Healthcare Team			
$\bigcirc$	General Management			
$\bigcirc$	Other			
53. Allie	ed Health Professionals / Healthcare Scientists / Scientific and Technical *			
53. Allie	ed Health Professionals / Healthcare Scientists / Scientific and Technical *  Occupational Therapy			
53. Allie				
53. Allie	Occupational Therapy			
53. Allie	Occupational Therapy Physiotherapy			
53. Allie	Occupational Therapy Physiotherapy Radiography			
53. Allie	Occupational Therapy Physiotherapy Radiography Pharmacy			
53. Allie	Occupational Therapy  Physiotherapy  Radiography  Pharmacy  Clinical Psychology			
53. Allie	Occupational Therapy  Physiotherapy  Radiography  Pharmacy  Clinical Psychology  Psychotherapy			
53. Allie	Occupational Therapy Physiotherapy Radiography Pharmacy Clinical Psychology Psychotherapy Operating Department Practitioner			
53. Allie	Occupational Therapy Physiotherapy Radiography Pharmacy Clinical Psychology Psychotherapy Operating Department Practitioner Other qualified Allied Health Professionals (e.g. dietetics, speech and language therapy)			

54.	Med	lical and Dental *
	$\bigcirc$	Medical / Dental - Consultant
	$\bigcirc$	Medical / Dental - In Training (e.g. Foundation Y1 & Y2, StRs (incl FTSTAs & LATs), SHOs, SpRs / SpTs / GPRs)
	$\bigcirc$	Medical / Dental - Other (e.g. Staff, Associate Specialist and Specialty (SAS))
	$\bigcirc$	Salaried Primary Care Dentists
55.	Amb	pulance (operational) *
	$\bigcirc$	Emergency Care Practitioner
	$\bigcirc$	Paramedic
	$\bigcirc$	Emergency Care Assistant
	$\bigcirc$	Ambulance Technician
	$\bigcirc$	Ambulance Control Staff (e.g. call handler, dispatchers, PTS controllers)
	$\bigcirc$	Patient Transport Service (e.g. ambulance drivers, support staff)
56.	Pub	lic Health *
	$\bigcirc$	Public Health / Health Improvement
57.	Con	nmissioning *
	$\bigcirc$	Commissioning Managers / Support Staff
58.	Regi	istered Nurses and Midwives *
	$\bigcirc$	Adult / General
	$\bigcirc$	Mental health
	$\bigcirc$	Learning disabilities
	$\bigcirc$	Children
	$\bigcirc$	Midwives
	$\bigcirc$	Health Visitors
	$\bigcirc$	District / Community
	$\bigcirc$	Other Registered Nurses

59. Nursing or Healthcare Assistants *
Nursing auxiliary / Nursing assistant / Healthcare assistant (including Health / Clinical / Nursing Support Worker)
60. Social Care *
Approved social workers / Social workers / Residential social workers
Social care managers
Social care support staff
61. Wider Healthcare Team *
Admin & Clerical (including Medical Secretary)
Central Functions / Corporate Services (e.g. HR / Finance, Information Systems, Information Technology)
Maintenance / Ancillary (e.g. housekeeping, domestic staff, maintenance, facilities, estates)
62. General Management *
(N.B. If you are a manager and can choose a group from elsewhere in the list, please select that other occupational group)
General Management
Other

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