

27 November, 2019

PRIVATE MEMBERS' MOTION

The Hon Roy M Clinton has given notice on 27th November 2019 that he proposes to move the following motion at the next meeting of Parliament:

"THIS HOUSE:

NOTES the Public Services Ombudsman's Annual Report for 2018 and the recommendations contained therein especially in respect of the Housing Authority and the Civil Status and Registration Office.

THIS HOUSE FURTHER NOTES:

- 1. that it has been 20 years since the office of the Public Services Ombudsman was created in order for the public to complain about any act of maladministration by Government Departments or Public Service Providers,
- 2. that the Office of the Ombudsman enjoys the full support of Parliament,
- 3. that twenty years on the powers of the Office of the Ombudsman and the duty of Government Departments or Public Service Providers to take account of recommendations should be reviewed to see what improvements could be made to the current system.

CALLS upon the Government to ensure that all the recommendations of the Ombudsman are acted upon in a timely manner, or if not that a proper explanation is given by heads of department on a case by case basis.

RESOLVES that the Public Services Ombudsman Act 1998 be amended so as to allow for Own Motion Investigations as requested by the Ombudsman in 2016."

Cynthia Eagle (Ag) Clerk to the Parliament